



14<sup>th</sup> October 2021

Good afternoon,

**Effective from Monday morning, we are pleased to confirm that our branches in Auckland, Northland and Waikato will be open to service trade customers under Level 3.**

This change is following on from updated [guidance](#) and advice we have sought directly from MBIE. It applies to Trade customers who are able to purchase materials on a CARTERS account.

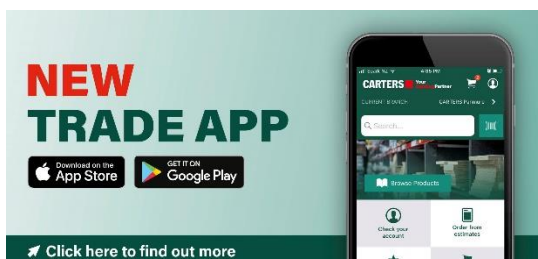
Please remember, you're still encouraged to order in advance where possible so we can get your supplies sorted, safely and easily.

### HERE'S A QUICK RE-CAP ON HOW WE'LL BE OPERATING AT LEVEL 3:

- Trade customers only can enter the branch
- Scan or sign in on arrival
- You must wear a mask
- Keep 2m physical distance
- Follow the instructions from our team

### ORDER WITH OUR ONLINE TOOLS

Get your ordering sorted easily using our online partner tools. If you need a login, request one online [here](#). For online support, call [0800 227 889](tel:0800227889), or email [tradeportalsupport@carters.co.nz](mailto:tradeportalsupport@carters.co.nz).



## CURRENT PROMOTIONS

Don't miss our October & November promotions to be in to WIN some great prizes.

**SITE OFFERS.** OCT - NOV 2021

EXCLUSIVE TO  
CARTERS  
TRADE  
ACCOUNT  
HOLDERS.

**BE IN TO WIN  
1 OF 4 GIANT TALON  
EBIKES\***

When you spend \$500 (excl GST) or more  
on products from the October-November  
2021 Site Offers\*



\*OFFER ENDS 30 NOVEMBER 2021. FOR FULL DETAILS, TERMS & CONDITIONS, SEE INSTORE OR CARTERS.CO.NZ.

**TRADE OFFERS.** OCT - NOV 2021

EXCLUSIVE TO  
CARTERS  
TRADE  
ACCOUNT  
HOLDERS.

**FREE  
65L CHILLY BIN\***

when you spend \$2000 (excl GST) or more  
on James Hardie Accessories\*.



\*OFFER ENDS 30 NOVEMBER 2021. EXCLUDES FIBRE CEMENT SHEET PRODUCTS AND FIBRE CEMENT WEATHERBOARD. FOR FULL DETAILS, TERMS & CONDITIONS, SEE INSTORE OR CARTERS.CO.NZ.

**JamesHardie**

Thanks again for supporting our business and helping to keep each other safe.

For more information, please email [cartersfeedback@carters.co.nz](mailto:cartersfeedback@carters.co.nz) or visit our website [www.carters.co.nz/business-updates](http://www.carters.co.nz/business-updates).

Regards,

Mike Guy  
Chief Executive