

9 October 2021

Good afternoon

Today the Government has shifted the level 3 border around Waikato further south, after five new COVID-19 cases were found in the region.

We don't anticipate this having a significant effect on supplying you with building materials at this stage. However, you will need to ensure orders are placed in advance for contactless collection or delivery, just as you've done previously.

Our Hamilton and Cambridge branches will provide contactless collection or deliveries and the Cambridge Frame and Truss plant will operate as normal.

Here's a quick re-cap on how we'll be operating at Level 3:

		
Contactless delivery or collection available	Order in advance online	Scan in using the NZ Covid Tracer App
		
Call or email ahead to arrange a collection time	Wear a face covering	2m physical distancing
		
Stay in your vehicle	Follow our team's instructions	No walk-up customers at this time

- Contactless delivery or collection available
 - Order in advance using our [Online tools](#)
 - Scan in using the NZ Covid Tracer App, or sign in manually
 - Call or email ahead to arrange a collection time
 - Wear a face covering
 - 2m Physical distancing
 - Stay in your vehicle
 - Follow our team's instructions
 - No walk-up customers at this time
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DELIVERY TO SITE

You might have special procedures in place we need to follow when making a delivery, remember to let us know when you place your order.

OUR TEAM

Please feel free to phone or email your CARTERS representatives as you normally would, however some of them might still be working from home again as recommended.

For more information, please email cartersfeedback@carters.co.nz or visit our website www.carters.co.nz/business-updates.

Regards,

Mike Guy
Chief Executive