

Dear Building Partner

CARTERS National Support
Office 64-68 Harris Road
East Tamaki
Auckland

CARTERS FRAME WRAPPING

CARTERS are going green-er and looking at ways to support you with environmentally and sustainable initiatives to minimise construction waste on site.

One of the requests we've been getting frequently to minimise building waste is to deliver frames without plastic wrapping or to use wrap that can be recycled more easily in NZ.

It's something we're pleased to now offer you a choice about. Partnering together, we hope this will make a difference as we take steps toward improving the future of construction waste.

The following changes will take effect from February onwards.



■ WHAT'S CHANGING?

WRAP OR NO WRAP ? THE CHOICE IS YOURS

When you place a manufacturing order, can now choose whether or not your frames are delivered with plastic wrap.

- By default, wrapping will be included with all manufactured jobs.
- If you do not want your manufactured frames to have plastic wrapping, you will be able to choose to 'Opt-out' and accept the waiver when placing your order.



CLEAR WRAPPING

We'll move to use recyclable clear plastic wrapping for your Frame and Truss deliveries.

Our current CARTERS branded wrap will be phased out in the coming months, since it's harder to recycle with the logo.

You'll start to see these changes taking effect later on this year. We hope that you find these solutions beneficial to your site operations and efforts to build with environmental impacts in mind.



Please feel free to speak with your CARTERS Account Manager or branch team for more information.

Yours sincerely,

Craig Banfield, Chief Operating Officer

GOT QUESTIONS?

SEE IF WE CAN ANSWER THEM HERE:

1

Can I change my mind after my order has been placed?

No, unfortunately once your manufacturing job has been confirmed with or without wrap, we will be unable to change your request. I.e., if you choose not to wrap your frames, then decide you do want them wrapped, we won't be able to accommodate this change – and vice versa.

2

I thought frames had to come with wrapping?

Frames supplied are recommended (not required) to be plastic wrapped by the Frame & Truss Manufacturing Association (FTMA), and it's a recommendation that has been taken up by many industry manufacturers over the years and therefore is standard practice.

**3**

What are the benefits of wrapping my frames?

The wrap is to protect the frames from getting wet in the short-term e.g following manufacture prior to delivery and on the truck to the job site. Wrapping is not designed to protect frames during long-term storage.

**4**

What happens if my frames get wet when stored or during transit because they have no wrap?

You will need to allow sufficient time for your frames to dry out once they are erected on-site before moving on with the next stage of the job.

If your frames are stored for a long time and they get wet with or without wrapping, you will be responsible for checking the integrity of the frames as per normal procedure.

5

Would using Hiandri help my frames dry out?

Yes! That's what they are designed to do – allow better air circulation. You can add them to any CARTERS manufacturing order.

**6**

What manufacturing terms are applicable if my frames aren't wrapped?

All of the existing Manufacturing Statement and Terms & Conditions of Sale will still apply to your CARTERS Manufacturing order.