

Wednesday 17th February 2021

Dear Building Partner,

**In anticipation of the shift back to Alert level 1 at midnight tonight throughout the rest of NZ (excluding Auckland), here's a quick reminder you of the ways we'll be operating to help support your business needs.**

If you're still operating in the Auckland region, our handy printable [COVID-19 FAQ's](#) at level 2 has all the details you need to know.

- 
- **Our sites:** you can enter the showroom, yard and bulk store areas in the branch freely again.
  - **Sign in:** please sign-in or scan the QR code on arrival. Turn Bluetooth on.
  - **Order in advance:** ordering in advance is still preferred via the [Trade Portal](#), telesales, your Account Manager or [local branch](#) team.

Our team are available to give you a hand with anything you need.

If you have any particular requirements in regard to our team visiting your sites for deliveries, please let us know in advance where possible.

We look forward to continuing to partner with you.

The CARTERS Team

---



**CARTERS**  Your **Building Partner**

**CARTERS TRADE PORTAL,  
A GREAT NEW TOOL  
FOR YOUR TOOLBOX.**

[Click here for more details](#)

The advertisement features a laptop displaying the CARTERS Trade Portal website. The website interface includes a navigation menu with options like 'TRADE PORTAL', 'ACCOUNTS', 'QUESTIONS', 'ESTIMATES', 'CONTACT', and 'ABOUT'. The background of the ad shows a smiling construction worker in a hard hat.