

Wednesday 17th February 2021

Dear Building Partner,

In anticipation of the shift back to Alert level 2 at midnight tonight in Auckland, here's a quick reminder of the ways we'll be operating to help support your business needs.

Our handy printable [COVID-19 FAQ's at level 2](#) has all the details you need, but below is a quick summary for you:

- **Our sites:** you can enter the showroom, yard and bulk store areas in the branch again.
- **Sign in:** please sign-in or scan the QR code on arrival. Turn Bluetooth on.
- **2m rules:** measures will be in place to allow for 2m physical distancing at the counters when you pay for your goods.
- **Order in advance:** ordering in advance is still preferred via the [Trade Portal](#), telesales, your Account Manager or [local branch](#) team.
- **Contactless collection:** If you specify when ordering your materials, contactless collection will be available as well as for our usual delivery services.

Our team are available to give you a hand with anything you need and can assist you in-store once again. Please follow our team's guidance.

If you have any particular requirements in regard to our team visiting your sites for deliveries, please let us know in advance where possible.

We look forward to continuing to partner with you whilst these measures remain in place to help keep us all safe.

The CARTERS Team



CARTERS  Your **Building** Partner

**CARTERS TRADE PORTAL,
A GREAT NEW TOOL
FOR YOUR TOOLBOX.**

[Click here for more details](#)

The banner features a laptop displaying the CARTERS Trade Portal website interface, which includes sections for 'NEW ARRIVALS', 'FEATURED', 'QUESTIONS', 'CATEGORIES', and 'CONTACT'. The background shows a smiling construction worker in a hard hat.